



Behaviors and Actions to Lead Me Out of the Desert

- ◆ Be approachable.
- ◆ Look for the economic advantages of utilizing the entire work force to tap all markets.
- ◆ Demonstrate an understanding of different cultural assumptions.
- ◆ Be comfortable in asking if you have caused offense, and find out how to correct it.
- ◆ Become aware that the same behavior can have different meanings.
- ◆ Flexibility in one's style allows for assisting individuals in ways that can be best utilized by the individual.
- ◆ Sharing social time with people from diverse backgrounds is a great way to get to know one another. When done in an on-going, casual way, it opens doors of trust and understanding that could not be opened in more formal interactions.
- ◆ Learn about other work styles, assumptions, and needs.
- ◆ Be aware that there are a variety of listening behaviors among people.
- ◆ Be aware of and monitor your own stereotypes.
- ◆ Be aware of which stereotypes you subscribe to and why.
- ◆ Learn ways to broaden perspectives and adapt habits.
- ◆ Show sensitivity and respect for all persons' concerns and issues.
- ◆ Become an ally who will stand up for and support others.
- ◆ Recognize the fears that people have of others who they may not understand.
- ◆ Help where, when, and how you can.
- ◆ People different from you are experts on their own experience.
- ◆ Ask, listen, and learn.